

JOB VACANCY

WE'RE HIRING



Title: Network Infrastructure Specialist III (4258)

Location: Office of Information Technology (OIT)-
Network & Help Desk Branch

Job Type: Full-Time

Salary Range: \$66,997.67 - \$103,922.53 Annually

Qualifications:

Typically requires a Bachelor's Degree and 5-8+ years of IT experience with emphasis in network infrastructure, operations and administration.

About the Position:

This position will be responsible for the administration of VMware, Microsoft 365, Active Directory, Azure Active Directory, Windows Servers, and Network (switch, Wi-Fi, firewall, etc.); provides support to IT systems including day-to-day operations, monitoring and problem resolution for all of the client/server/storage/network devices, mobile devices, etc.; manage help desk requests, providing technical guidance and support to ensure prompt and effective resolution of end-user issues; maintain accurate and up-to-date network documentation, including configurations, procedures, and troubleshooting guides; monitor system performance, network traffic, and security logs to proactively identify and address any issues or vulnerabilities; monitor use, capacity and performance of network systems; setup, manage, and monitor performance and utilization of VmWare hosts and virtual machines; ensure back up, data integrity, and recoverability of all major systems; perform new software releases and upgrades; evaluate and install patches and resolve network and communications hardware and software related problems; manage and ensure optimal operation of all network hardware and equipment, including switches, wireless access points, hubs, and network interface cards; assist in managing the agency's equipment inventory, including tagging and accounting of all agency IT equipment for annual equipment audits.